

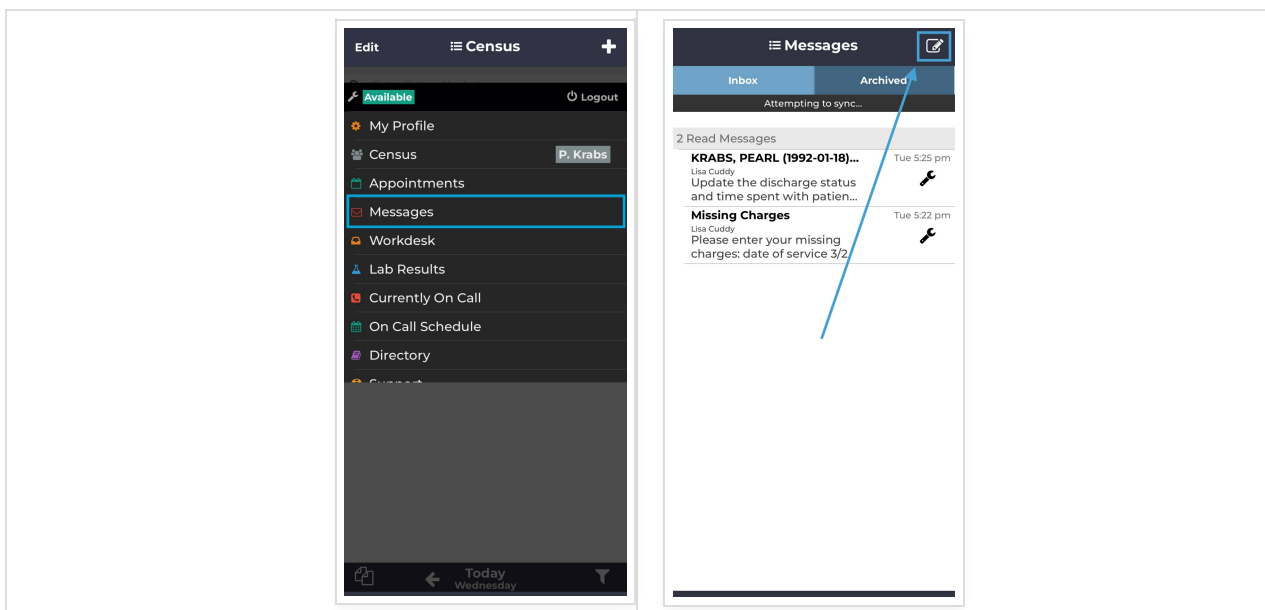
Chat Messaging

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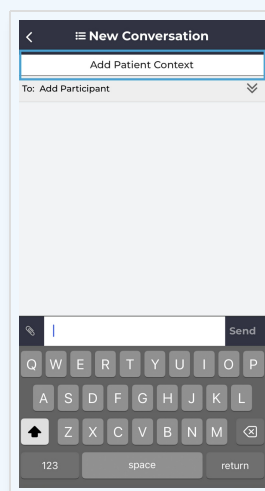
Chat Messaging is a HIPAA compliant and effective way to communicate how a provider can be alerted of a billing issue on a specific patient.

Compose Chat Message

- From the Menu, tap *Messages* to view the Inbox. Tap the *compose* button to start a new chat, or tap an existing conversation to send a message

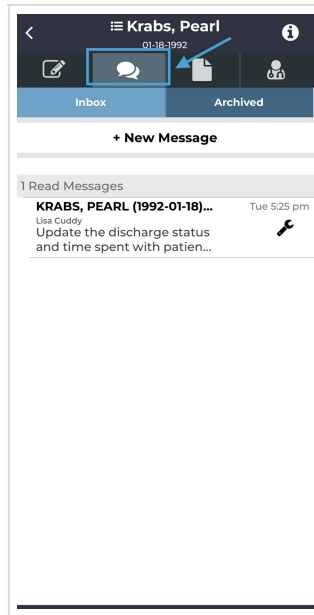


Tip: To link a conversation to a specific patient encounter, select *Add Patient Context* to find a patient



Chat from Encounter

- When patient context is added to a chat message, the message is also available within the encounter view. New chats regarding the patient can be sent by selecting *New Message*



Send a Picture

- To send a picture, select the *Attachment* button within the chat message. You may take a new picture or select an existing image from your library

